

CRC EMEA Contacts for Hotelbeds clients

PRE ARRIVAL	EMAIL CONTACTS	PHONELINE	PHONE SERVICE HOURS
» I am unable to modify or cancel an existing booking on the website.	online.europe@hotelbeds.com	United Kingdom: +44 0 871 28 44 666 Italy: +39 0 69 762 68 24 France: +33 0 176 545 129 Russia: +7 49 97 056 203 Germany: +49 0 800 878 87 87 Spain & Other: +34 971 17 87 11	Sun - Thurs 09:00 - 19:00
IN DESTINATION			
» My clients are in the destination and have a problem with the booking.	Call us!		Available 24 hours
POST TRAVEL			
» I have a post travel issue.	complaints.europe@hotelbeds.com		Sun - Thurs 09:00 - 19:00